

**DIAL-A-RIDE
Cityride**

**Unincorporated County Areas of
East Malibu, Kagel Canyon, Marina Del Rey,
Topanga, and Areas Surrounding the Cities of
Calabasas, Carson, and Long Beach**

Type of System:	Curb-to-curb demand response transportation service for Elderly and Persons with Disabilities and taxi cab service.
Eligibility and Service Requirements:	<p>65 years or older or persons with disabilities who reside within the unincorporated areas of East Malibu, Kagel Canyon, Marina Del Rey, Topanga, and areas surrounding the Cities of Calabasas, Carson, and Long Beach (the areas enclosed by dashed lines on the maps).</p> <p>Proof of age for 65 years or older. Riders under the age of 65 require a DMV or MTA disabled identification card. A letter from a physician specifying condition of disability is acceptable for eligibility for 60 days until they get the I.D. card.</p>
Need to Pre-Register:	An application must be completed and submitted before receiving service.
Service Area:	A maximum of 20-mile trip from pick-up location. Originating Pick-up location must be within the City of Los Angeles or the above mentioned unincorporated areas.
Outside Locations Served:	None
Hours of Service:	<p>Dial-A-Ride Van Service Monday - Friday: 6:30 a.m. to 5:30 p.m. Saturday and Sunday: No Service</p> <p>Taxi Service 7 days a week : 24 hours a day.</p>
No Service:	Dial-A-Ride service is not provided on the following Holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.
Advance Reservation Requirements:	<p>Dial-a-Ride: 24 hours in advance of trip, 48 hours ahead for medical appointments.</p> <p>Taxi: is provided on an on-demand basis.</p>
Fare/Fee:	<p>Once registered, you are eligible to receive \$84 in fare value each quarter for a payment of \$15 plus postage or \$6 plus postage for low-income participants. The fare value may be used for taxi and Cityride Dial-A-Ride trips. The cost per ride varies depending on distance and type of service.</p> <p>Taxi Service: riders can offset the first \$12.00 of a one-way trip. Any additional charges are the riders' responsibility.</p>
Escorts:	Escorts of persons with disabilities ride at no charge.
Registration/Reservation:	(213, 310, 323, or 818) 808-7433 Monday - Friday: 8:00 a.m. to 5:00 p.m. or visit the City of Los Angeles Department of Transportation Website at www.ladottransit.com
Comments:	Registered patrons may provide comments regarding service quality to Sandra Perez at 626-458-3955, Monday - Thursday from 8 a.m. to 5 p.m.